



Advanced dental care
J. Manuel Gonzalez, Jr., DDS
beyond compare

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J. Manuel Gonzalez, Jr., DDS

DDS: University of
Texas Dental Branch,
Houston, TX

Member: American
Dental Association,
American Academy of
Cosmetic Dentistry,
Academy of General
Dentistry, Texas
Dental Association,
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Convenient & affordable dental care

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Located in
the McPherson
Medical Center

April 7, 2003

Tim Stensrud
#37 Graham Heights
Sherwood Park, Alberta, Canada

Dear Tim:

Greetings from South Texas! I hope this letter finds you in good health and in good spirits. Let me begin with thanking you for your insight and guidance over the last year. Annette and I want to thank you for "putting it all together." A project of this complexity requires someone who has the vision, patience and commitment to excellence—and that person is no other than you.

About a year ago I decided to buy a condominium office suite and finish out the space. It became very apparent to me that this would probably be my last office and I wanted to construct an office that would reflect how I do dentistry. I wanted the patient to not only feel right at home but also to feel that they are in the right place. I spoke to several doctors, spoke to the dental supply vendors and researched the Internet. The initial contact with you was via your Internet web site. Our initial discussions were also around the distance between us—over two countries and over twenty-five hundred miles. It was by no accident that you were able to understand my desires and concerns.

Today, makes about two months since we moved into our new office space. What can I say; we have received so many compliments from our patients. Here's what they are saying:

"Wow! This place is really, really nice."

"This is the most state of the art office I have ever seen!"

"This is very unique."

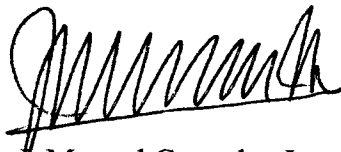
"The colors are great!"

"Wow, this place is incredible!!"

Needless, to say you did a great job from start to finish. The ability to begin with the end in mind is in itself a unique quality--one that you possess. You were patient with me—it took about a year to finish the project. Most of the delay was my doing and not yours. I just was not in a hurry and because of that we were very thorough in our planning. Your commitment to excellence is displayed throughout the entire project and obviously in the end result.

In my opinion, I would highly recommend Tim Stensrud to be your architect on your project. Choosing to work with Tim was a pleasure and a great decision. Once again, thanks for all you have done for us.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Manuel Gonzalez Jr.', written in a cursive style.

Dr. J. Manuel Gonzalez Jr.

PS. Tim, as I mentioned to you before if any of your future clients would like to talk to someone who has worked with you, please feel free to give them my name and number.